



# Customer Update



18 April 2018

## Amendments to Domestic Product buy up levels

You may recall Air New Zealand's Domestic Product buy up levels increased by \$5 one-way on all domestic A320 routes and on ATR flights between Christchurch-Wellington and Christchurch-Dunedin on 27 February.

These changes will now apply to all domestic routes from 20 April. Please note all existing Seat fares and conditions remain unchanged, it is the buy up between fare categories that is changing.

Product	Current buy up	New buy up
Seat	Seat fare + \$0	Seat fare + \$0
Seat+Bag	Seat fare + \$10	Seat fare + \$15
FlexiTime	Seat fare + \$30	Seat fare + \$35
FlexiPlus	Seat fare + \$50	Seat fare + \$55

Any existing bookings will need to be ticketed within ticketing time limits or by 5pm Thursday 19 April 2018 (whichever is earlier).

Please contact the Air New Zealand team or your travel management company if you have any questions or require further assistance regarding an existing booking.