



Customer Update



18 April 2018

Changes to international schedule due to earlier than scheduled checks to Rolls Royce engines

Due to the global requirement for earlier than scheduled maintenance checks on some Rolls Royce Trent 1000 engines, which includes some engines in Air New Zealand's 787-9 Dreamliner fleet, Air New Zealand has unfortunately had to retime or cancel the following flights.

Trans-Tasman retimes and cancellations are as follows:

AFFECTED FLIGHTS	NEW TIMING	ORIGINAL TIMING
AKLPER NZ177 23 April	24 Apr Dep: 07:15 Arr: 10:40	23 Apr Dep: 18:40 Arr: 22:05
PERCHC NZ162 23 April	24 Apr Dep: 12:10 Arr: 22:20	23 Apr Dep: 23:45 Arr: 09:55
CHCPER NZ161 24 April	24 Apr Dep: 23:55 Arr: 02:55	24 Apr Dep: 13:40 Arr: 16:40

The following flight cancellations will occur:

Date	Sector	Flt #
18-Apr	AKL-PER	175
18-Apr	PER-AKL	176
19-Apr	AKL-PER	177
20-Apr	PER-AKL	178
20-Apr	AKL-PER	177
20-Apr	PER-CHC	162
21-Apr	CHC-PER	161
22-Apr	PER-AKL	178
25-Apr	AKL-PER	175
25-Apr	PER-AKL	176
26-Apr	AKL-PER	177
26-Apr	AKL-SYD	103
26-Apr	SYD-AKL	104
27-Apr	AKL-PER	177
27-Apr	PER-CHC	162
27-Apr	PER-AKL	178
28-Apr	CHC-PER	161
29-Apr	PER-AKL	178

Flight changes for the longhaul markets are as follows for travel from Friday 20 April to Wednesday 25 April 2018.

AFFECTED FLIGHTS	NEW TIMING	ORIGINAL TIMING
AKLLAX NZ6. (This service is renumbered to NZ3)	Dept: 15:50 Arr: 09:00	Dept: 19:30 Arr: 12:40
LAXAKL NZ5	Dept: 10:50 Arr: 18:35+1	Dept: 22:30 Arr: 06:15+2
AKLHOU NZ28	Dept: 19:30 Arr: 16:10	Dept: 16:00 Arr: 12:40
AKLHND NZ91	Dept: 15:05 (+1 day from original dept date) Arr: 23:00	Dept: 22:00 Arr: 05:55
HNDAKL NZ92	Dept: 01:00 (+1 day from original dep date) Arr: 14: 35	Dept: 22:05 Arr: 11:40

The Air New Zealand team or your travel Management company will be in touch to assist with rebooking and discuss flexibility options should you be scheduled on a disrupted flight.

Please feel free to the Air New Zealand team your travel management company if you have any questions.